

Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006)
College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

# Report on results and details of Students Satisfaction Survey (SSS) Academic Sessions: 2022-2023

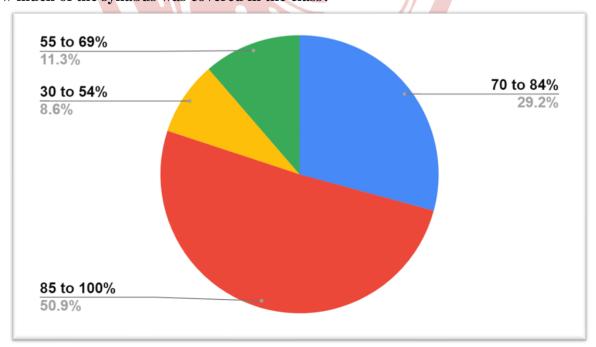
As a premier girls' institution in Uttar Pradesh, the focus of Raghunath Girls' Post-Graduate College is on consistent and catalytic improvement in the overall development of the college, its students and faculties, and to promote value-based academic environment through the feedbacks or surveys from students on continuous basis. The Students Satisfaction Survey (SSS) for the session 2022-2023 was conducted through feedback forms containing questionnaire on various aspects. Out of ~5000 total students, almost 10% students took part in this survey. Most of the questions framed here are recommended by NAAC. This survey included infrastructure, welfare of the institution along with Teaching-Learning and Evaluation. The feedbacks and suggestions received from students are analyzed and presented to the competent authority for corrective measures from time to time.

#### **Guidelines and Instructions for Students**

- Students Satisfaction Survey is being conducted by Raghunath Girls' Post Graduate College to upgrade the quality in higher education as per NAAC guidelines.
- Student should respond to all the questions with her earnest effort and thought and should not be influenced by others while giving their feedback.
- The institution will keep the identity of the students undisclosed.

The responses given by the students for the questionnaire provided to the students are given below:

#### 1. How much of the syllabus was covered in the class?



Instagram: https://www.instagram.com/rgpg58?igsh=aGpveDZ4OGxxaGFu



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

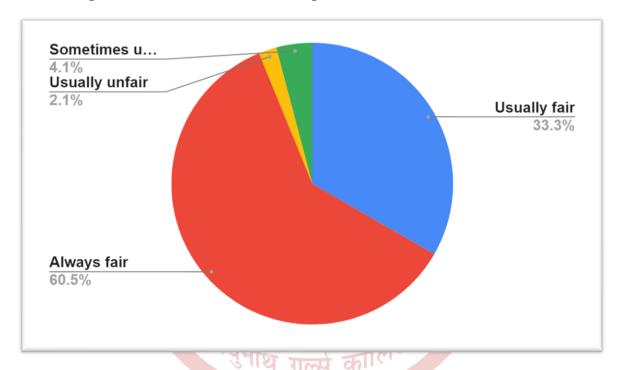
Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Percentage of student response	Percentage of syllabus covered
50.9%	85-100%
29.2%	70-84%
11.3%	55-69%
8.6%	30-54%

#### 2. How transparent is the internal evaluation process?

2.1%



Percentage of student response Internal evaluation process
60.5% Always Fair
33.3% Usually Fair
4.1% Sometimes unfair

Usually unfair

Instagram: <a href="https://www.instagram.com/rgpg58?igsh=aGpveDZ4OGxxaGFu">https://www.instagram.com/rgpg58?igsh=aGpveDZ4OGxxaGFu</a>



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

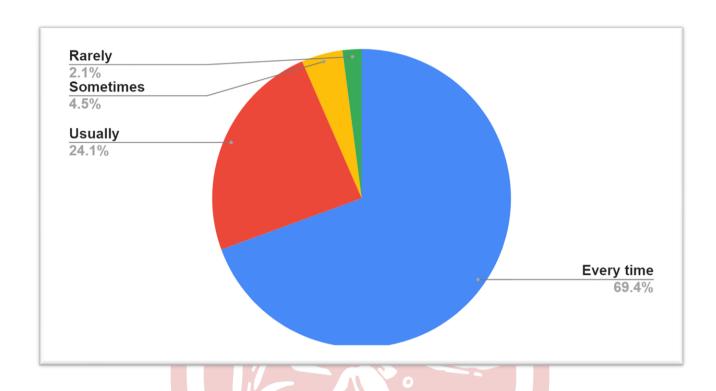
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : Raghunandini Rgpg Meerut You Tube Channel : RGPG COLLEGE

#### 3. Does the teacher communicate effectively during classroom discussion?



Percentage of student response	Teacher communicate effectively
	during classroom discussion
69.4%	Every time
24.1%	Usually
4.5%	Sometimes
2.1%	Rarely

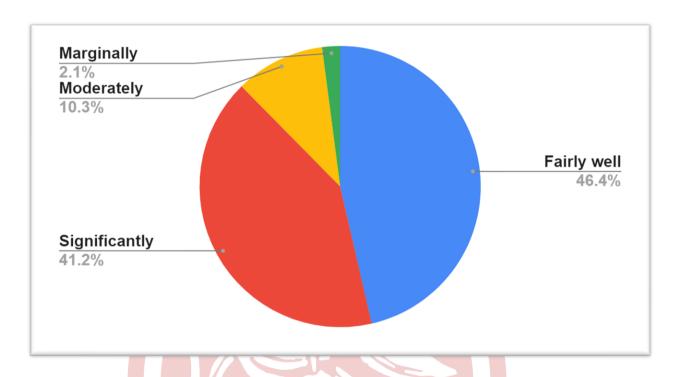


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

#### 4. Do the teachers give you support and counselling in academic matters?



Percentage of student response	Teachers support and counselling in
	academic matters
46.4%	Fairly well
41.2%	Significantly
10.3%	Moderately
2.1%	<b>Marginally</b>



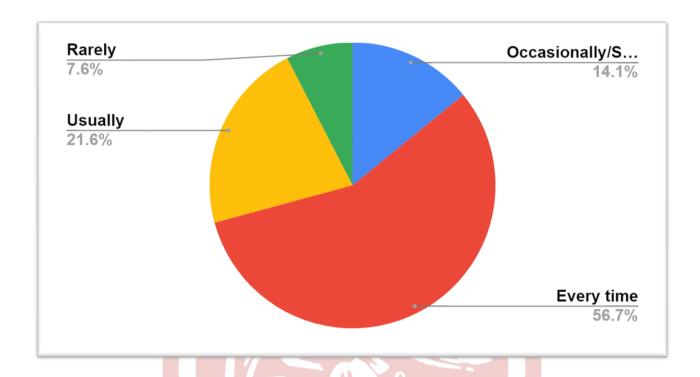
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 5. Do the teachers inform you about the scope and opportunities from the course?



Percentage of student response	Teachers inform about the scope
W C	and opportunities from the course
56.7%	Every time
21.6%	Usually
14.1%	Occasionally/Sometimes
7.6%	Rarely



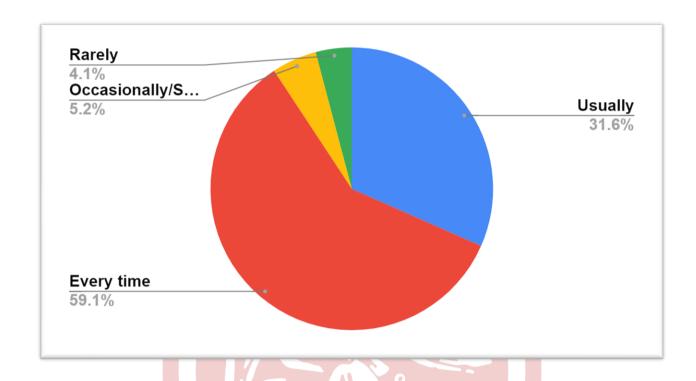
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 6. Do the teachers illustrate the abstract concepts through examples and applications?



Percentage of student response	Teachers illustrate the abstract concepts
	through examples and applications
59.1%	Every time
31.6%	Usually
5.2%	Occasionally/Sometimes
4.1%	Rarely



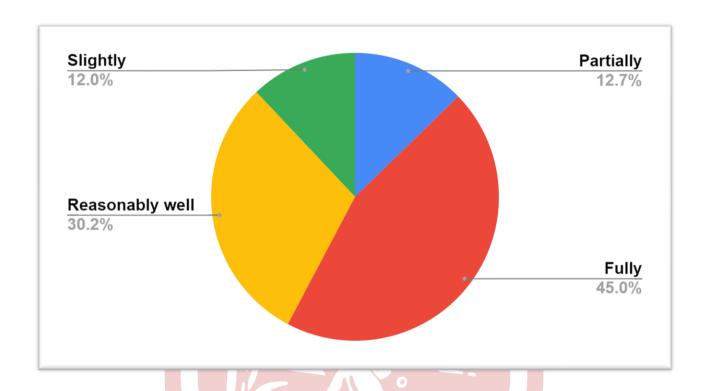
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817





#### 7. Do the teachers identify your strengths/weaknesses and take necessary measures?



Percentage of student response	Teachers identify students strengths/weaknesses
	& take necessary measures
45%	Fully
31.6%	Reasonably well
12.7%	Partially
12.0%	Slightly



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

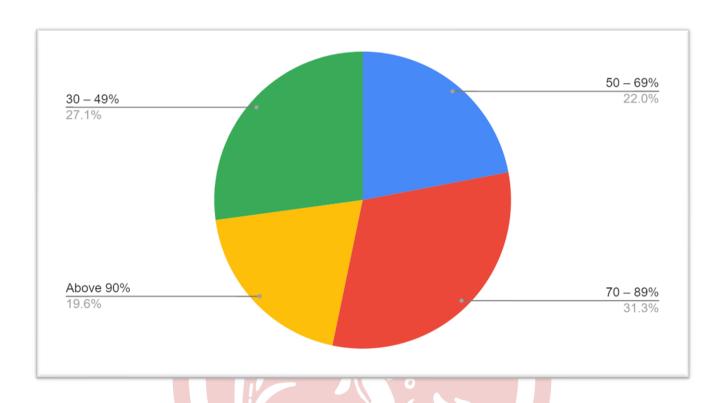
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

#### 8. What percentage of course is taught by using ICT tools?



Percentage of student response	Course taught by using ICT tools
19.6%	Above 90%
31.3%	70-89%
22%	50-69%
27.1%	30-49%



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

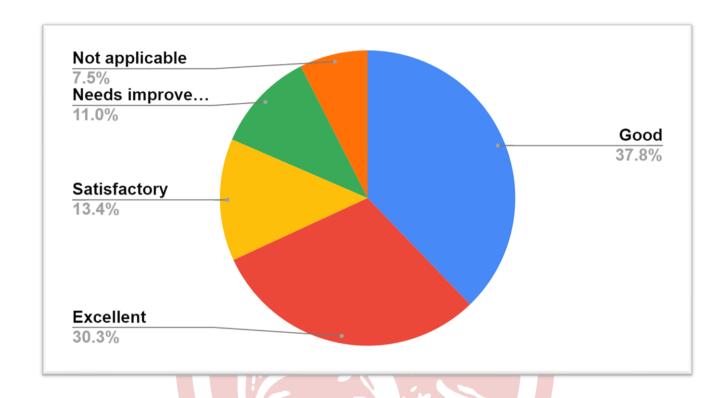
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



You Tube Channel: RGPG COLLEGE

#### 9. Competence of the teachers in organizing field trips/excursions/industry visits



Percentage of student response	Competence of the teachers in organizing
	field trips/excursions/industry visits
30.3%	Excellent
37.8%	य गल्स कारि Good
13.4%	Satisfactory
11%	Needs improvement
7.5%	Not applicable



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

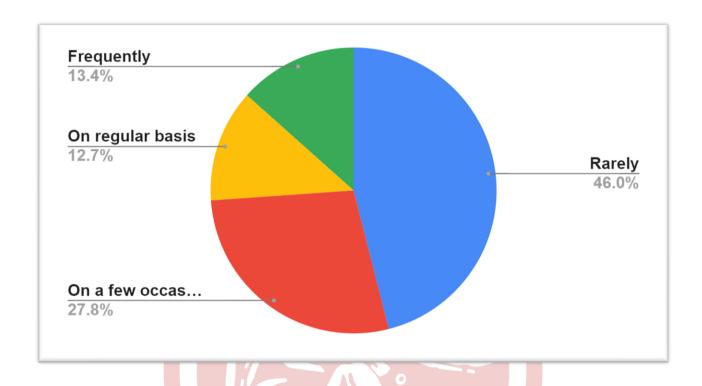
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

#### 10. Does the Department organize Parent-Teacher meetings?



Percentage of student response	<b>Department organize Parent-Teacher Meeting</b>
46%	Rarely
27.8%	On a few occasions
13.4%	Frequently
12.7%	On regular basis

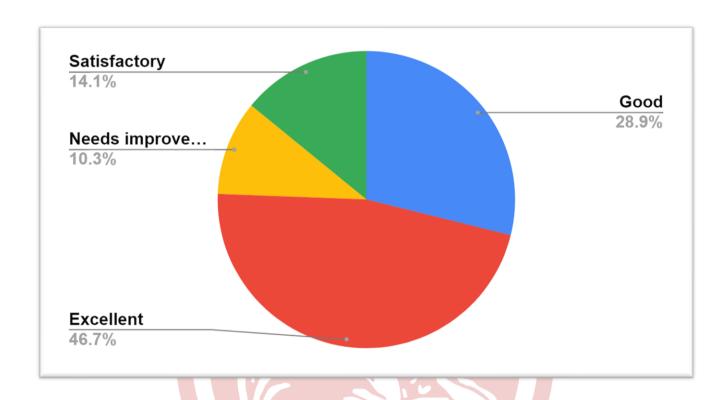


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

## 11. How would you rank the college's Library with respect to availability of books and reading room facilities?



Percentage of student response	Rank college library with respect to availability
	of books and reading room facilities
46.7%	Excellent
28.9%	Good
14.1%	Satisfactory
10.3%	Needs Improvement

Instagram: <a href="https://www.instagram.com/rgpg58?igsh=aGpveDZ4OGxxaGFu">https://www.instagram.com/rgpg58?igsh=aGpveDZ4OGxxaGFu</a>



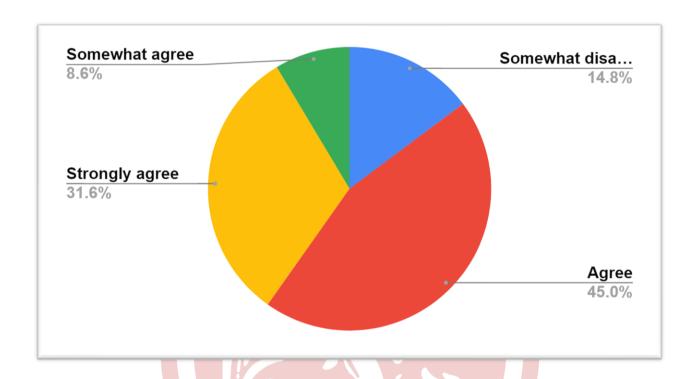
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817



E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

## 12. The library has internet facility, computerized cataloguing with subscription to open access journals.



Percentage of student response	Library has internet facility, computerized cataloguing with subscription to open access journals
45%	Agree
31.6%	Strongly agree
8.6%	Somewhat agree
14.8%	Somewhat disagree



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

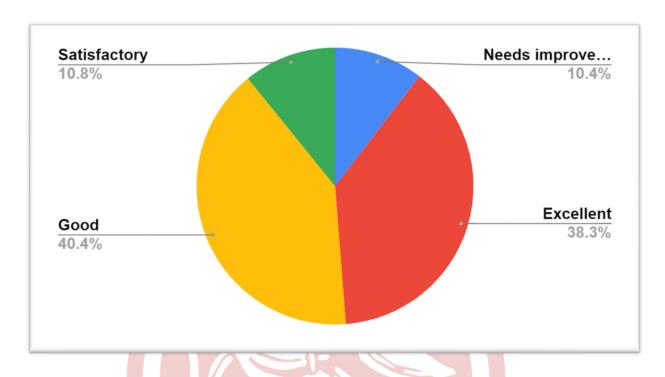
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

#### 13. Your satisfaction level with the laboratory infrastructure.



Percentage of student response	Satisfaction level with the laboratory
	infrastructure
38.3%	Excellent
40.4%	Good
10.8%	Satisfactory
10.4%	Needs improvement



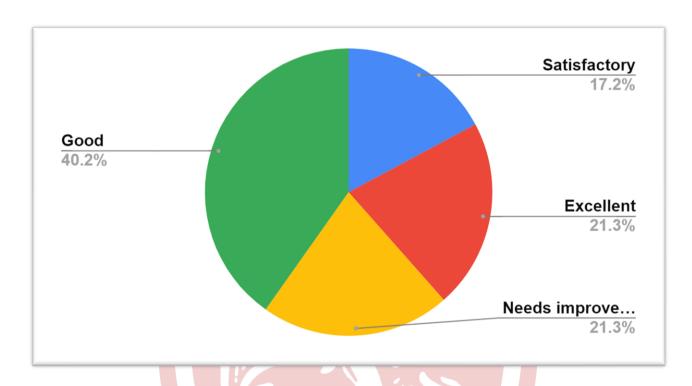
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817



E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

## 14. Your satisfaction level with the college canteen with respect to quality, price and choice of food and hygiene practices.



Percentage of student response	Satisfaction level with college canteen
21.3%	Excellent
40.2%	Good
17.2%	Satisfactory
21.3%	Needs improvement



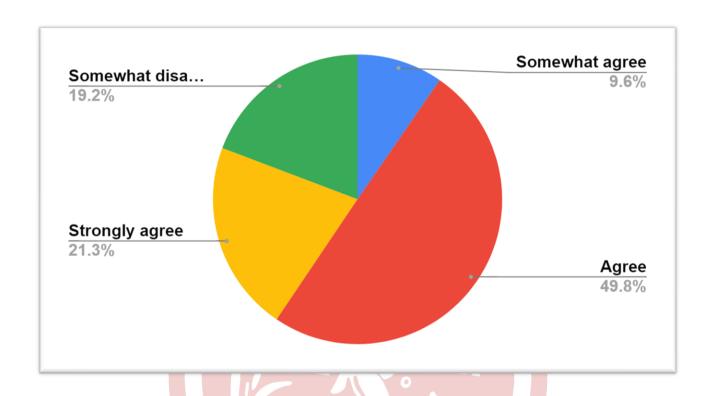
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 15. The college has indoor sports and gymnasium facilities.



Percentage of student response	Indoor sports and gymnasium facilities
21.3%	Strongly agree
49.8%	Agree
9.6%	Somewhat agree
19.2%	Somewhat disagree



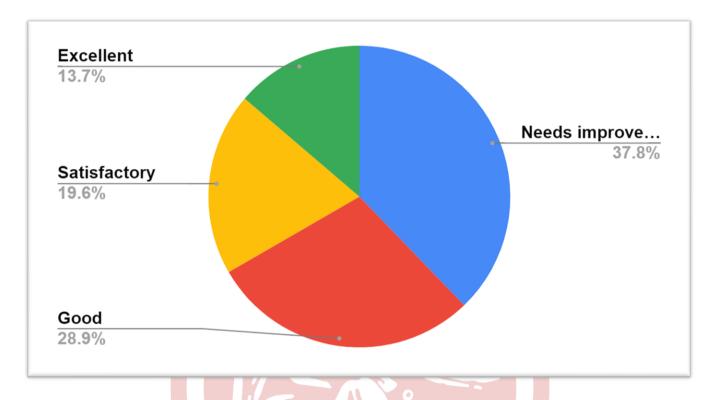
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 16. Your satisfaction level with toilet and washroom facilities.



Percentage of student response	Satisfaction level with toilet and washroom
	facilities
13.7%	Excellent
28.9%	Good
19.6%	Satisfactory
37.8%	Needs improvement



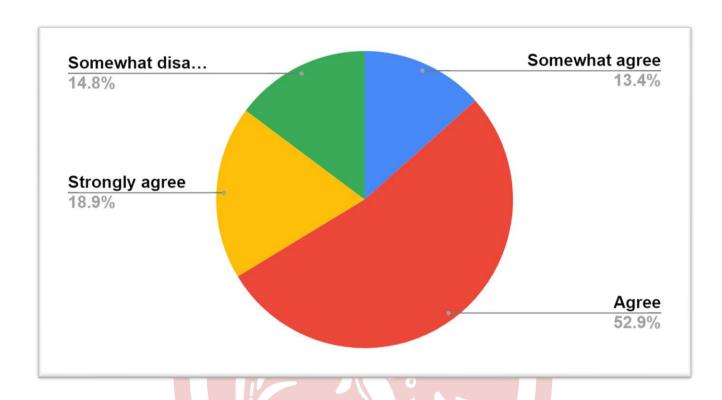
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 17. The college is a Divyangjan friendly premise with dedicated toilets, ramps and lifts.



Percentage of student response	College is a Divyangjan friendly premise
18.9%	Stongly agree
52.9%	Agree
13.4%	Somewhat agree
14.8%	Somewhat disagree

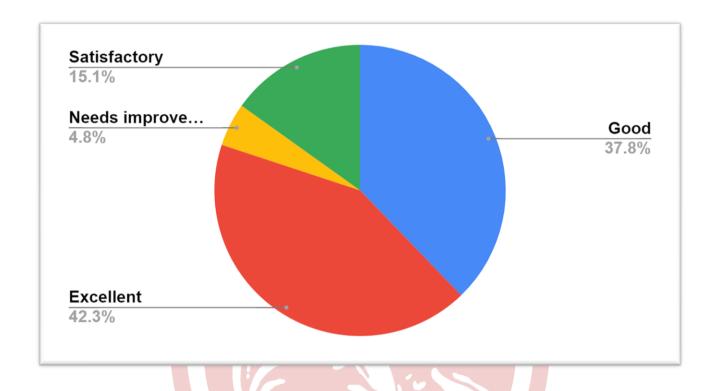


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

18. Your satisfaction level with the safety of college premises (security personnel, CCTV facility, fire extinguisher etc.).



Percentage of student response	Satisfaction level with the safety of college
	premises
42.3%	Excellent
37.8%	Good Good
15.1%	Satisfactory
4.8%	Needs improvement



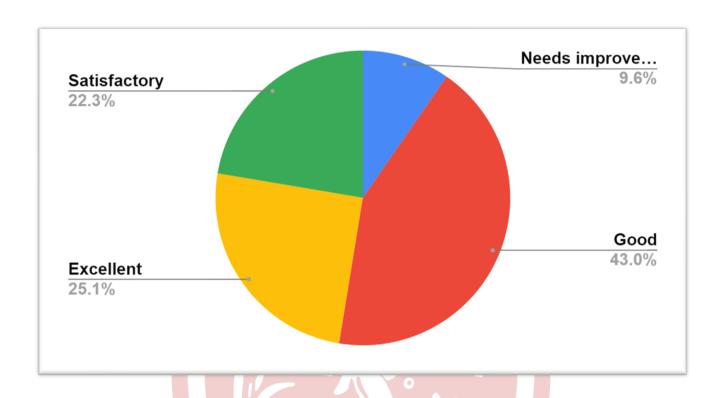
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 19. Your satisfaction level with the in-house medical attention and treatment facility.



Percentage of student response	Satisfaction level with in-house medical attention
	and treatment facility
25.1%	Excellent
43%	Good
22.3%	Satisfactory
9.6%	Needs improvement



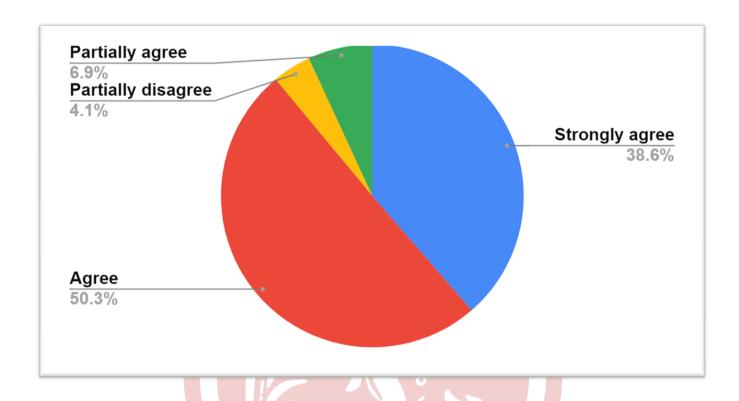
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



#### 20. The college has dedicated hostel for girls within the campus (only for Hostelers).



Percentage of student response	Dedicated hostel for girls within the campus
38.6%	Strongly Agree
50.3%	Agree
6.9%	Partially Agree
4.1%	Partially disagree

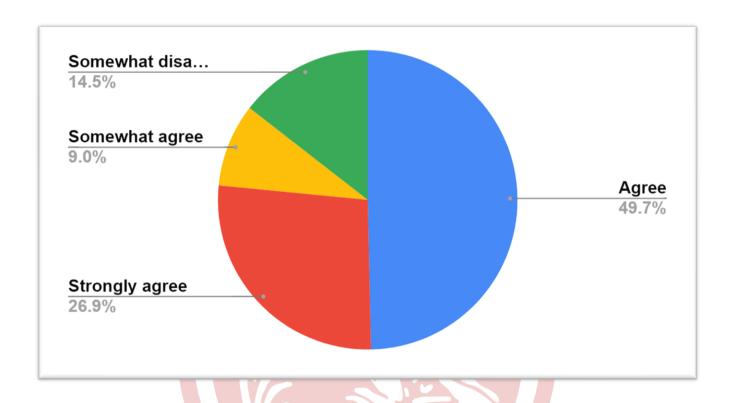


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

21. The hostel has internet facilities, recreation in the form of games/television and practices good hygiene with clean toilets (only for Hostelers).



Percentage of student response	Hostel has internet & recreation facilities along
(Pa	with good hygiene in toilets
26.9%	Strongly Agree
49.7%	Agree
9%	Somewhat agree
14.5%	Somewhat disagree



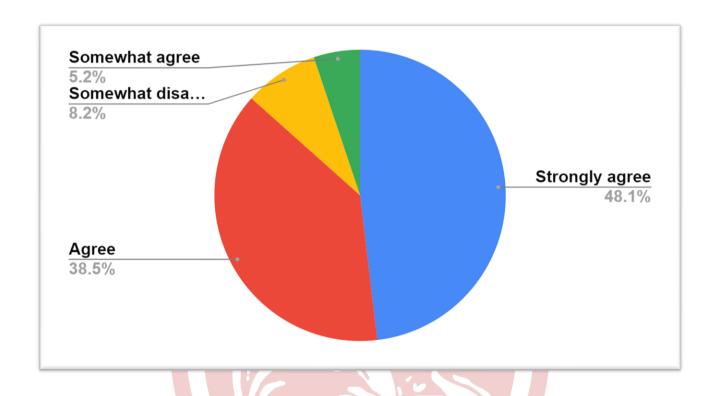
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



# 22. The college is a ragging and sexual harassment free zone with a dedicated unit for lodging complaints



Percentage of student response	College is a ragging and sexual harassment free
	zone
48.1%	Strongly Agree
38.5%	Agree
5.2%	Somewhat agree
8.2%	Somewhat disagree



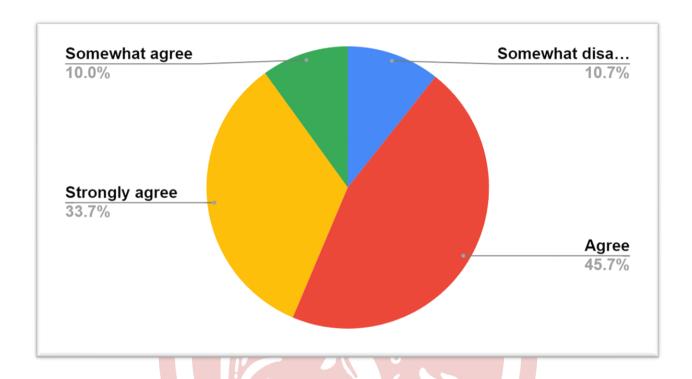
Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817



E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

23. The college provides financial support in terms of various scholarships/ free-ship schemes to needy students from economically weaker backgrounds.



Percentage of student response	College provides financial support (scholarships/
	free-ship schemes) to needy students from EWS
33.7%	Strongly Agree
	Strongly Agree
45.7%	Agree Agree
10%	Somewhat agree
10.7%	Somewhat disagree



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

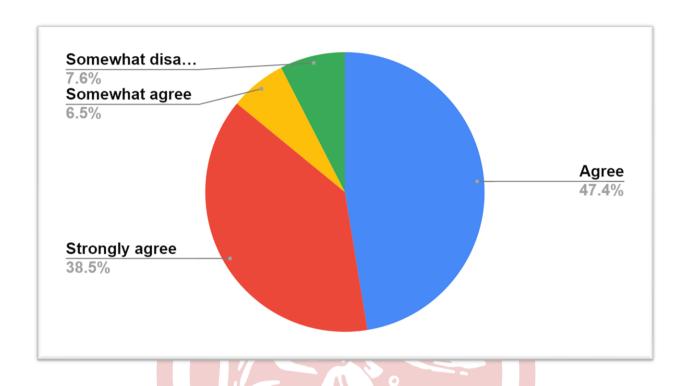
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

#### 24. The college has several job-oriented certificate courses which are offered to students.



Percentage of student response	College offer several job-oriented certificate
7)V (C	courses
38.5%	Strongly Agree
47.4%	Agree
6.5%	Somewhat agree
7.6%	Somewhat disagree



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

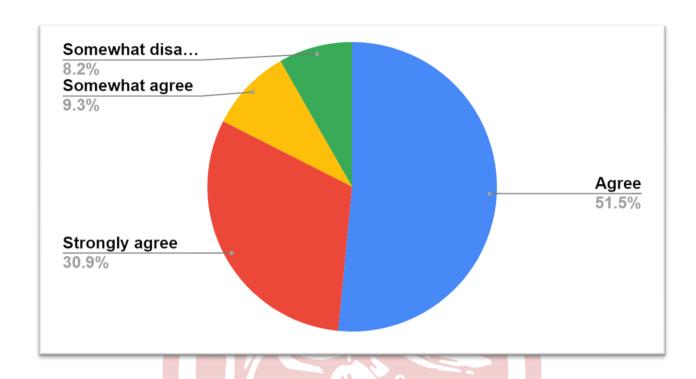
AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

#### 25. The college has a functional career counselling and placement cell.



Percentage of student response	College has a functional career counselling and
	placement cell
30.9%	Strongly Agree
51.5%	Agree
9.3%	Somewhat agree
8.2%	Somewhat disagree



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031

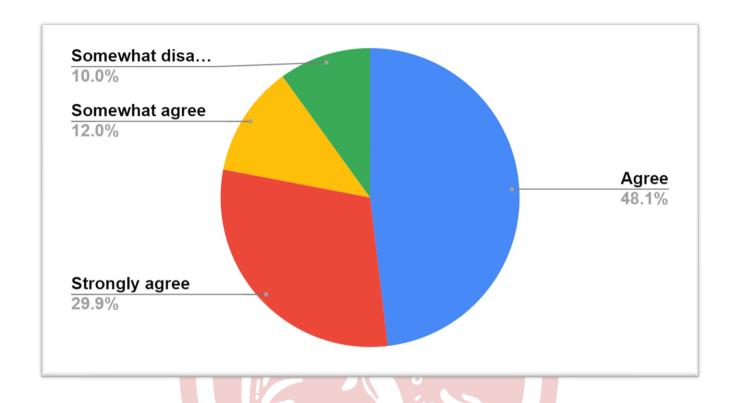


E-mail: rgpgcollegemrt@gmail.com

Facebook ID : **Raghunandini Rgpg Meerut** You Tube Channel : **RGPG COLLEGE** 

Website : <a href="https://rgcollege.ac.in">https://rgcollege.ac.in</a>

#### 26. The college has dedicated psychological counselling cell for students.



Percentage of student response	College has dedicated psychological counselling cell
29.9%	Strongly Agree
48.1%	IN JIM CALLET Agree
12%	Somewhat agree
10%	Somewhat disagree

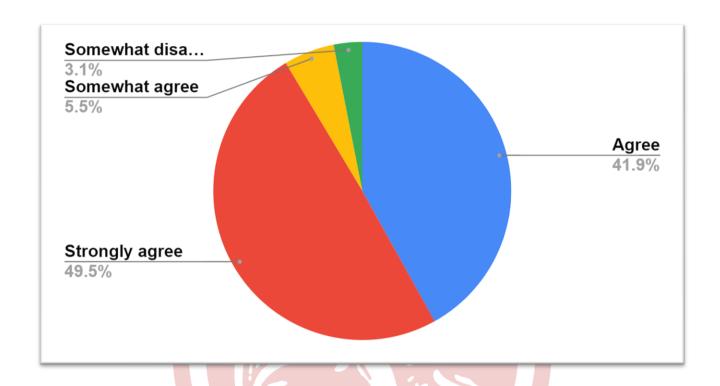


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

27. The college organizes student-oriented seminars, workshops, debates and quizzes time to time to improve confidence and personality of students.



Percentage of student response	College organizes student-oriented seminars,
रिक	workshops, debates and quizzes
49.5%	Strongly Agree
41.9%	Agree
5.5%	Somewhat agree
3.1%	Somewhat disagree

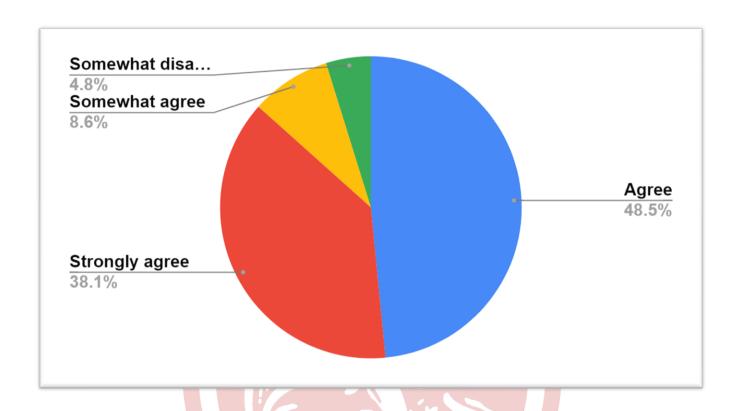


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

#### 28. The college organizes annual athletics meet and other cultural activities for students.



Percentage of student response	College organizes annual athletics meet and
	other cultural activities
38.1%	Strongly Agree
48.5%	Agree
8.6%	Somewhat agree
4.8%	Somewhat disagree

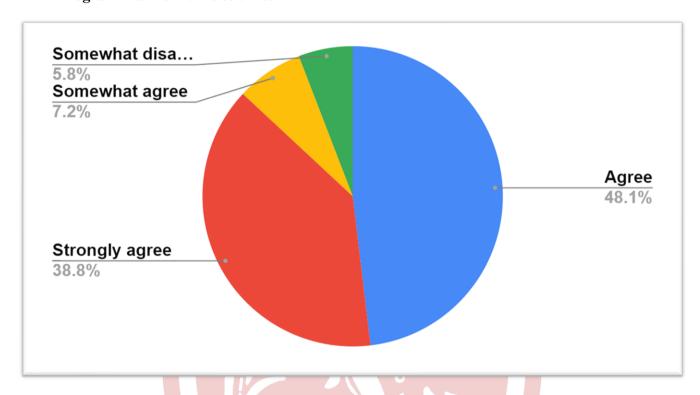


Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031 E-mail: rgpgcollegemrt@gmail.com
Website: https://rgcollege.ac.in
Facebook ID: Raghunandini Rgpg Meerut
You Tube Channel: RGPG COLLEGE

29. The college teaches moral ethics to its students and organizes student oriented motivational Programmes from time to time.



Percentage of student response	College teaches moral ethics to its students and
V(F	organizes student oriented motivational
	Programmes
22.224	
38.8%	Strongly Agree
48.1%	Agree
7.2%	Somewhat agree
5.8%	Somewhat disagree



Re-Accredited 'B+' Grade by NAAC (CPE Status since 2006) College of Excellence 2014

AISHE Code: C-28817

Principal - 9520886032 IQAC - 9520886033 Chief Adm. - 9520886031



# E-mail: <a href="mailto:rgpgcollegemrt@gmail.com">rgpgcollegemrt@gmail.com</a> Website: <a href="https://rgcollege.ac.in">https://rgcollege.ac.in</a> Facebook ID: <a href="Raghunandini Rgpg Meerut">Raghunandini Rgpg Meerut</a> You Tube Channel: <a href="RGPG COLLEGE">RGPG COLLEGE</a>

#### **Overall responses from students indicate:**

- Good Teaching-Learning Environment in the college where regular classes are held.
- Students are satisfied with the hostel, in-house medical facilities, counselling cell and other basic amenities.
- Teachers are expected to use ICT tools more effectively to make teaching-learning process interesting and enriching.
- Need is felt for overall hygiene in canteen, washrooms and toilets.

#### **Action taken by the Institution:**

- Parent-Teacher Meetings were organized to communicate students attendance and overall performance to their parents.
- Orientation Programs were organized for first year students to sensitize them about the college and various committee so that students are able to understand work culture of college.
- Annual function "Abhivyakti" including various cultural programmes were organized for the overall development of students.
- Various steps were taken to enhance hygiene in canteen, toilets eg. Toilets repair, installation of dustbins, maintenance and installation of 03 sanitory pad vending machine, etc.
- Faculty development programmes and workshops were organized for teachers to enhance their ICT skills. Teachers were encouraged to develop e-contents/MOOCs in bilingual mode and take online classes using various platforms.

रघुनाथ गर्ल्स कॉलिज