# RAGHUNATH GIRLS' POST GRADUATE COLLEGE Western Kutchery Road, Meerut-250001 

Re-Accredited 'A' Grade by NAAC (CPE Status since 2006)
College of Excellence 2014

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## STUDENTS' FEEDBACK ANALYSIS \& ACTION TAKEN REPORT (2021-22)

The Internal Quality Assurance Committee of Raghunath Girls' Post Graduate College, Meerut designs \& collects feedback from its stakeholders including students to monitor \& evaluate its performance/quality on curriculum \& curriculum related issues on the lines of NAAC.
In category II (Teaching-Learning and Evaluation), feedback from students addressed curriculum \& Teaching-learning related issues in terms of quality, competence,skills \& professionalism. It also considered issues like delivery of curriculum by teachers. In 2021-22, the feedback from students were collected, analysed and presented to the competent authority so that fruitful action could be taken.

## Analysis of Student Feedback

| 1. How much of the syllabus was <br> covered in the class? | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| $4-85 \%$ to $100 \%$ | 392 | 40 |
| $3-70 \%$ to $84 \%$ | 274 | 28 |
| $2-55 \%$ to $69 \%$ | 163 | 17 |
| $1-30 \%$ to $54 \%$ | 95 | 10 |
| $0-$ Below 30\% | 48 | 5 |



| 2. How well did the teachers prepare for <br> the class? | No. of <br> students | \% of <br> students |
| :--- | :--- | :--- |
| 4 - Thoroughly | 419 | 43 |
| 3 - Satisfactorily | 496 | 51 |
| 2 - Poorly | 25 | 3 |
| 1 - Indifferently | 16 | 2 |
| 0 - Won't teach at all | 16 | 2 |



| 3. How well are the teachers able to communicate? | No. of students | \% of students |
| :---: | :---: | :---: |
| 4 - Always effective | 652 | 67 |
| 3 - Sometimes effective | 192 | 20 |
| 2 - Justsatisfactory | 89 | 9 |
| 1 - Generally ineffective | 27 | 3 |
| 0 - Very poor communication | 12 | 1 |

## 3. How well are the teachers able to communicate?



■4 -Always effective
■ 3 - Sometimes effective

■ 2 - Justsatisfactory

1 - Generally ineffective

| 4. The teacher's approach to teaching can be | No. of <br> described as | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Excellent | 392 | 40 |
| 3 - Very Good | 360 | 37 |
| 2- Good | 173 | 18 |
| 1- Fair | 43 | 4 |
| 0- Poor | 4 | 0 |

4. The teacher's approach to teaching can be described as

0\%


| 5. Fairness of the Internal Evaluation process by Teachers. | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Always Fair | 628 | 65 |
| 3- Usually Fair | 257 | 26 |
| 2- Sometimes Unfair | 61 | 6 |
| 1- Usually Unfair | 12 | 1 |
| 0- Unfair | 14 | 1 |



| 6. Was your performance in Assignments discussed with you? | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Every time | 542 | 56 |
| 3- Usually | 248 | 26 |
| 2- Occasionally/ Sometime | 95 | 10 |
| 1- Rarely | 49 | 5 |
| 0- Never | 38 | 4 |

6. Was your performance in Assignments discussed with you?


■4- Every time<br>-3- Usually<br>- 2- Occasionally/ Sometime<br>- 1- Rarely<br>0 - Never

| 7. The Institute takes active interest in promoting <br> Internship, Student's exchange, Field Visit opportunities <br> for students. | no.of students | \% of students |
| :---: | :---: | :---: |
| 4- Regularly | 563 | 58 |
| 3- Often | 143 | 15 |
| 2- Sometimes | 150 | 15 |
| 1- Rarely | 63 | 6 |
| 0- Never | 53 | 5 |

7. The Institute takes active interest in promoting Internship, Student's exchange, Field Visit opportunities for students.


■4- Regularly

- 3- Often
- 2-Sometimes
- 1- Rarely
- 0-Never

| 8. The teaching aid mentoring process in your institution <br> facilitates you in cognitive, social and emotional growth. | no.of <br> students | \% of students |
| :---: | :---: | :---: |
| 4- Significantly | 275 | 28 |
| 3- Very well | 499 | 51 |
| 2- Moderately | 144 | 15 |
| 1- Marginally | 26 | 3 |
| 0- Not at all | 28 | 3 |

8. The teaching aid mentoring process in your institution facilitates you in cognitive, social and emotional growth.


| 9. The Institution provides multiple opportunities to learn and grow. | no.of <br> students | \% of <br> students |
| :---: | :---: | :---: |
| 4- Strongly Agree | 380 | 39 |
| 3- Agree | 440 | 45 |
| 2- Neutral | 119 | 12 |
| 1- Disagree | 27 | 3 |
| 0- Strongly Disagree | 6 | 1 |

9. The Institution provides multiple opportunities to learn and grow.


| 10. Teacher inform you about your expected <br> competencies, course outcomes and programme <br> outcome. | No. of <br> students | \% of students |
| :---: | :---: | :---: |
| 4- Every Time | 572 | 59 |
| 3- Usually | 240 | 25 |
| 2- Occasionally/ Sometimes | 93 | 10 |
| 1- Rarely | 48 | 5 |
| 0- Never | 19 | 2 |

10. Teacher inform you about your expected competencies, course outcomes and programme outcome.


■4-Every Time
■ 3- Usually
■ 2- Occasionally/ Sometimes
1- Rarely
0- Never
$\left.\begin{array}{|c|c|c|}\hline \text { 11. Your mentor does a necessary follow- up with an assigned } \\ \text { task to you. }\end{array} \begin{array}{c}\begin{array}{c}\text { No. of } \\ \text { students }\end{array}\end{array} \begin{array}{c}\% \text { of } \\ \text { students }\end{array}\right]$

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11. Your mentor does a necessary follow- up with an assigned task to you.


■4-Every Time
E- Usually
2- Occasionally/ Sometimes
1- Rarely
0-I don't have a mentor

| 12. The teachers illustrate the concepts through examples and <br> application | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Every Time | 605 | 62 |
| 3- Usually | 249 | 26 |
| 2- Occasionally/ Sometimes | 66 | 7 |
| 1- Rarely | 30 | 3 |
| 0- Never | 22 | 2 |

12. The teachers illustrate the concepts through examples and application


■ 4- Every Time
3- Usually
2- Occasionally/
Sometimes
1- Rarely
0- Never

| 13. The teachers identify your strengths and encourage you <br> with providing right level of challenges. | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Fully | 594 | 62 |
| 3- Reasonably | 229 | 24 |
| 2- Partially | 72 | 7 |
| 1- Slightly | 42 | 4 |
| 0- Unable to | 27 | 3 |

13. The teachers identify your strengths and encourage you with providing right level of


■4- Fully

- 3- Reasonably
- 2- Partially

1- Slightly
0- Unable to

| 14. Teachers are able to identify your weakness and help <br> you to overcome them. | No. of <br> students | \% of <br> students |
| :---: | :---: | :---: |
| 4- Every Time | 554 | 57 |
| 3- Usually | 237 | 24 |
| 2- Occasionally/ Sometimes | 89 | 9 |
| 1- Rarely | 51 | 5 |
| 0- Never | 41 | 4 |

14. Teachers are able to identify your weakness and help you to overcome them.


| 15. The institution makes effort to engage students in <br> the monitoring, review and continuous quality <br> improvement of the teaching learning process. | No. of students | \% of students |
| :---: | :---: | :---: |
| 4- Strongly agree | 488 | 50 |
| 3- Disagree | 46 | 5 |
| 2- Neutral | 175 | 18 |
| 1- Agree | 246 | 25 |
| 0- Strongly disagree | 17 | 2 |

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.


■4- Strongly agree

3- Disagree

2- Neutral

1- Agree

- 0-Strongly disagree

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| 16. The institute / teachers use student centric methods, such <br> as experiential learning, participative learning and problem <br> solving methodologies for enhancing learning experiences. | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- To a great extent | 468 | 48 |
| 3- Moderate | 331 | 34 |
| 2- Some what | 84 | 9 |
| 1- Very little | 67 | 7 |
| 0- Not at all | 22 | 2 |

16. The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.


| 17. Teachers encourage you to participate in extra <br> curricular activities | No. of <br> students | $\%$ of <br> students |
| :---: | :---: | :---: |
| 4- Strongly agree | 576 | 59 |
| 3- Disagree | 47 | 5 |
| 2- Neutral | 95 | 10 |
| 1- Agree | 243 | 25 |
| 0- Strongly disagree | 11 | 1 |



| 18. Efforts are made by the institute/ teachers to inculcate soft skills and employability skills to make you ready for the world of work. | No. of students | \% of students |
| :---: | :---: | :---: |
| 4- To a great extent | 471 | 48 |
| 3-Moderate | 331 | 34 |
| 2-Some what | 69 | 7 |
| 1- Very little | 73 | 8 |
| 0 - Not at all | 28 | 3 |
| 18. Efforts are made by the institute/ teachers to inculcate soft skill | d employabilit <br> To a great e <br> Moderate <br> - Some what <br> - Very little <br> - Not at all |  |


| 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. | No. of students | \% of students |
| :---: | :---: | :---: |
| 4-Above 90\% | 194 | 20 |
| 3-70-80\% | 297 | 31 |
| 2-50-69\% | 187 | 19 |
| 1-30-49\% | 116 | 12 |
| 0-Below 29\% |  |  |
|  |  |  |

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.


| 20. The overall quality of teaching - learning process in |  |  |
| :---: | :---: | :---: |
| your institute is very good. | No. of <br> students | \% of <br> students |
| 4- Strongly agree | 401 | 41 |
| 3- Agree | 397 | 41 |
| 2- Neutral | 135 | 14 |
| 1. Disagree | 24 | 2 |
| 0- Strongly disagree | 15 | 2 |

20. The overall quality of teaching - learning process in your institute is very good.


4- Strongly agree

- 3- Agree

2- Neutral

1. Disagree

0 - Strongly disagree

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## Overall responses from students indicate

- Good Teaching learning Environment in the college where regular classes are held.
- Use of technology, interactive sessions, orientation sessions and a number of extra-curricular activities enrich the whole process.
- Need is felt of more skill-oriented courses and more exposure to field visits in curriculum.
- Teachers are expected to adopt more of ICT and innovative strategies and that too in bilingual form.


## Action Taken by the Intuition are :

- 17 new skill development courses started within the campus with the approval of the affiliating university via MoU's wherein more than 2000 students enrolled themselves.
- The number of classrooms\& Labs with ICT technology upgraded. The Teachers were encouraged to develop e-contents in bilingual mode
- More real life exposure via field visits were done.


## Conclusion:-

The feedback results from the stakeholders, including students enable the institution to fill in the lacunae, if any. With its help the collegecontinues to review, develop and implement policies and practices in key areas, such as curriculum governance, supervision and monitoring towards the creation of an academic culture so as to employ more effective and meaningful teaching and learning practices.


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